

Comparing the previous and new DPA/NDA For Support & Consulting Services

Subject: We've updated our data protection agreements for SuperOffice CRM Online

SuperOffice is committed to protecting and safeguarding your personal data. As part of this commitment, we have updated our Data Processing Agreement to meet the high standards of the new European data protection law, known as the General Data Protection Regulation (GDPR). Effective from April 1 2022, the updated agreements automatically replace the current versions that your company have.

The document affected by changes are:

Data Processing Agreement / Non-disclosure agreement for Support & Consulting Services

- The Standard Contractual Clause (SCC) standard have been upgraded and we have removed a reference to the outdated EU regulation.

Section	<u>Updated</u> Data Processing Agreement Effective from April 1, 2022	<u>Previous</u> Data Processing Agreement Effective from Oct 20, 2020
3.8 Transfer of Personal Data to Third Countries	If the Processor uses sub-contractors outside the EU/EEA area for Processing of Personal Data, such Processing must be in accordance with the EU Standard Contractual Clauses for transfer to third countries, or another specifically stated lawful basis for the transfer of personal data to a third country. For the avoidance of doubt, the same applies if the data is stored in the EU/EEA but may be accessed from locations outside the EU/EEA. Should the Controller approve such transfer of Personal Data, the Processor is obligated to cooperate with the Controller in order to ensure compliant transfers. If the basis for the transfer is the EU Standard contractual clauses ("SCC") for processors, the controller hereby authorizes the	If the Processor uses sub-contractors outside the EU/EEA area for Processing of Personal Data, such Processing must be in accordance with the EU Standard Contractual Clauses for transfer to third countries, or another specifically stated lawful basis for the transfer of personal data to a third country. For the avoidance of doubt, the same applies if the data is stored in the EU/EEA but may be accessed from locations outside the EU/EEA. Should the Controller approve such transfer of Personal Data, the Processor is obligated to cooperate with the Controller in order to ensure compliant transfers. If the basis for the transfer is the EU Standard contractual clauses ("SCC") (2010/87/EU) for processors, the controller hereby

	Data Processor to enter into such SCCs with the sub-processor on behalf of the Controller.	authorizes the Data Processor to enter into Such SCCs with the sub-processor on behalf of the Controller.
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